



**OSWALDO CRUZ**  
HOSPITAL ALEMÃO



**CASE STUDY**

**belt**  
by actio

**Founded in 1884, Oswaldo Cruz German Hospital is a leading institution in high-complexity medicine. It is one of the largest hospital complexes in Latin America and has been recognized as one of the world's top 250 hospitals by *World's Best Hospitals 2024*.**

## CONTEXT

The company had already initiated a risk management program, but **the process was being managed through Excel**. Due to the **limitations of this approach**, they recognized the need for a more robust and automated platform.

## CHALLENGES

- Challenges in implementing and monitoring risk management across all departments
- Low engagement from managers when using Excel
- Limited organizational maturity in risk management

## SOLUTION ADOPTED

To **build a more effective and mature risk management process** — and to increase manager engagement with the program — the company chose to **implement Belt**. The module enabled **risk mapping** by category and by department, while also making it **easier to access information and present the program's progress** to stakeholders.

## RESULTS ACHIEVED

### QUALITATIVE

- **Improved visibility and ease of monitoring the risk management program**
- **Strengthened risk management culture across the organization**
- **Increased adoption and engagement with the software**

### QUANTITATIVE

**75** RISKS IDENTIFIED ACROSS KEY PROCESSES

**9** RISK CATEGORIES MAPPED

**5** ACTIONS ACTIVELY MONITORED